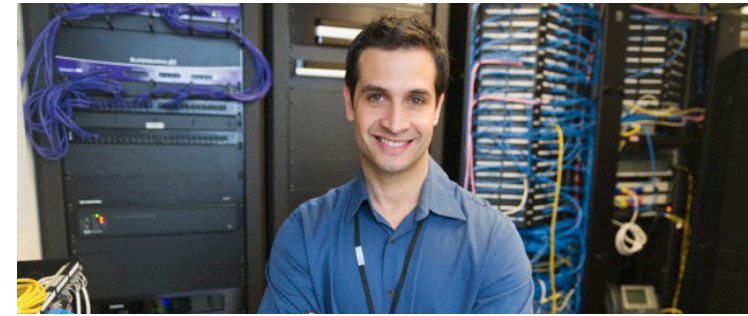


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# What we can do for you

## OUR MISSION

Our mission is to safeguard our customers and their equipment against failure and save money

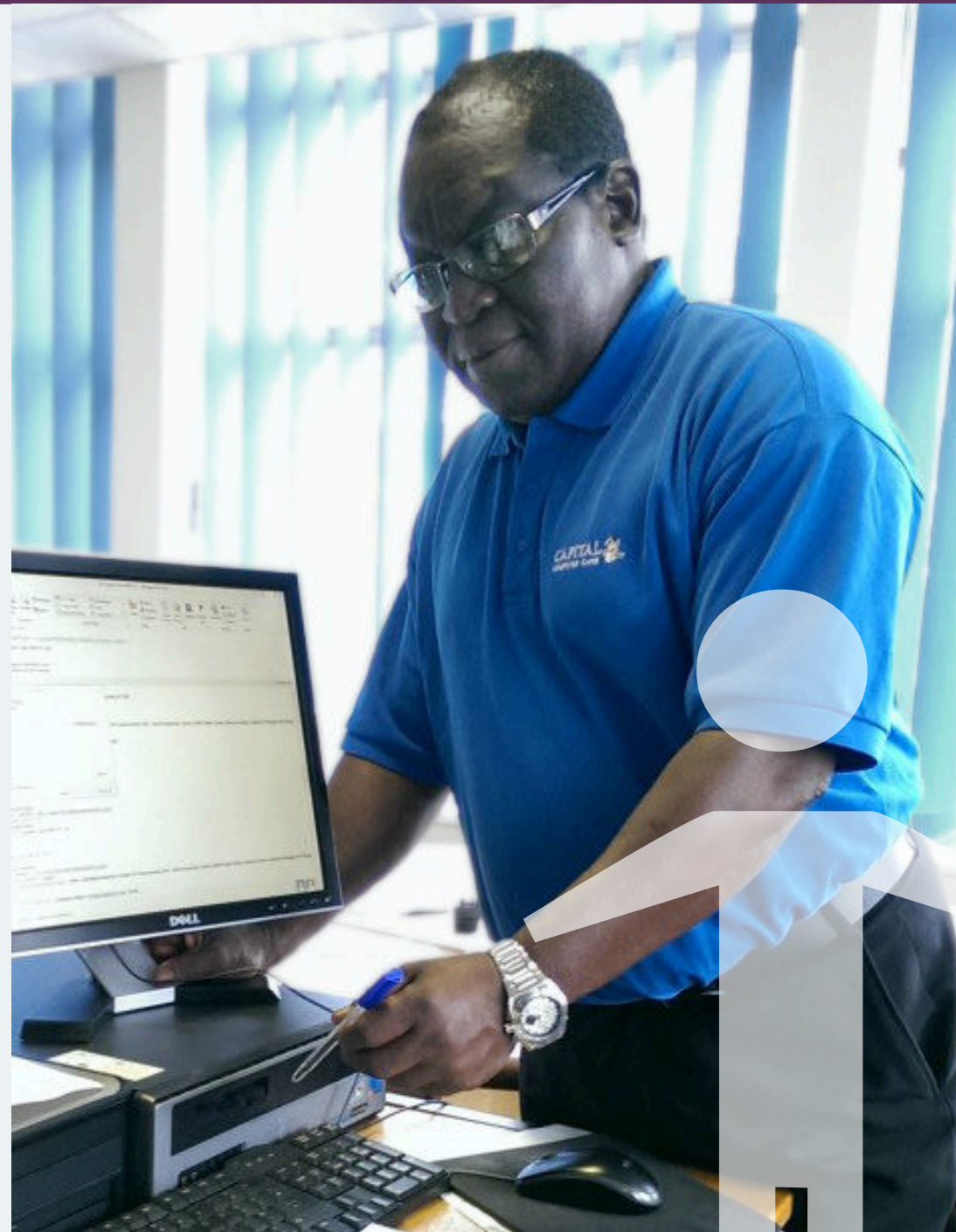


▶ [BOOK AN APPOINTMENT](#)



# Meet the Team

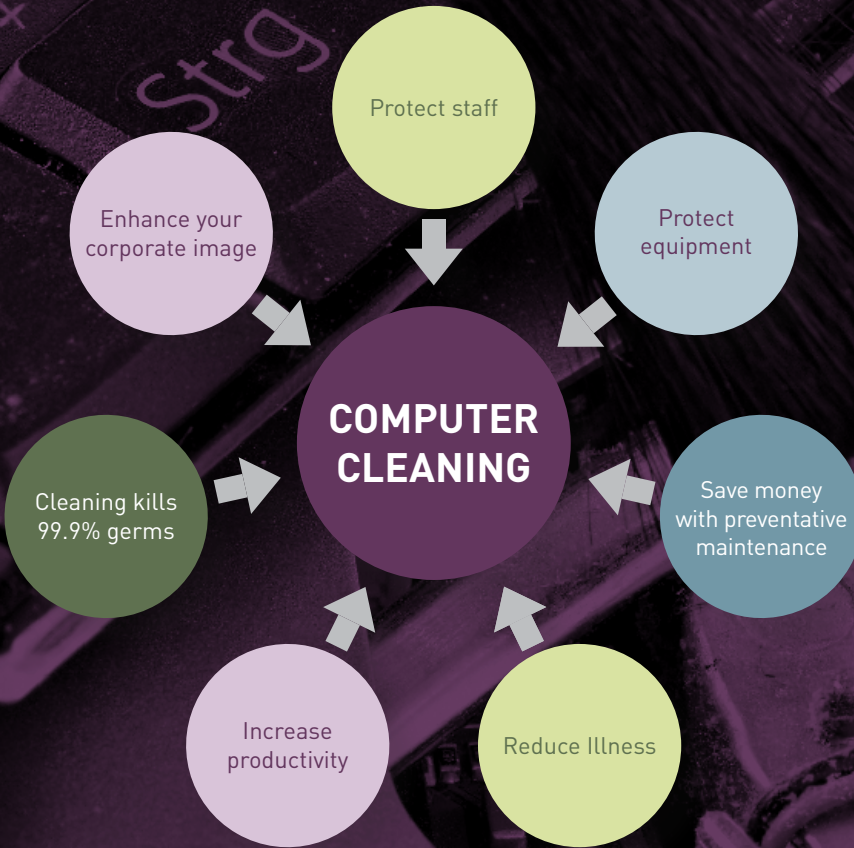
We employ local staff as part of our nationwide team.  
Providing a friendly and professional service.



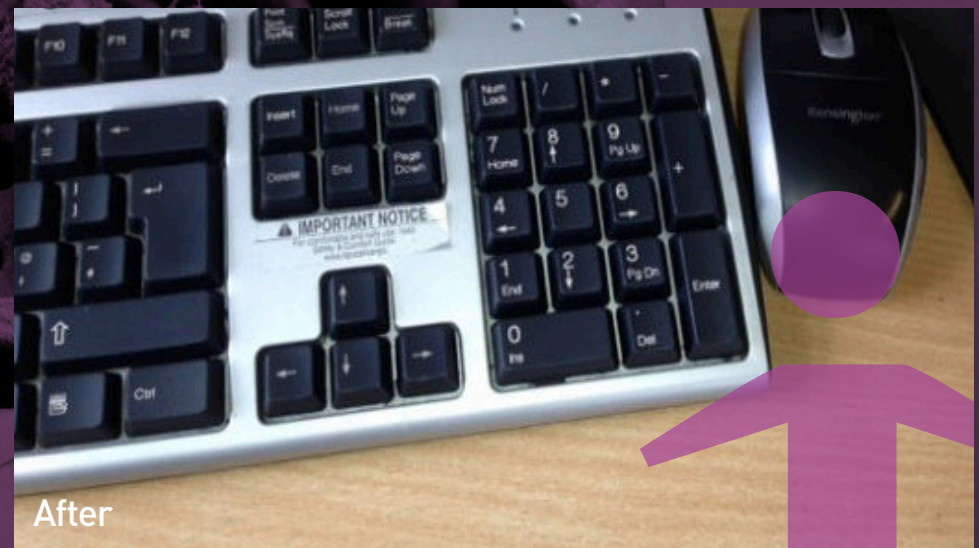
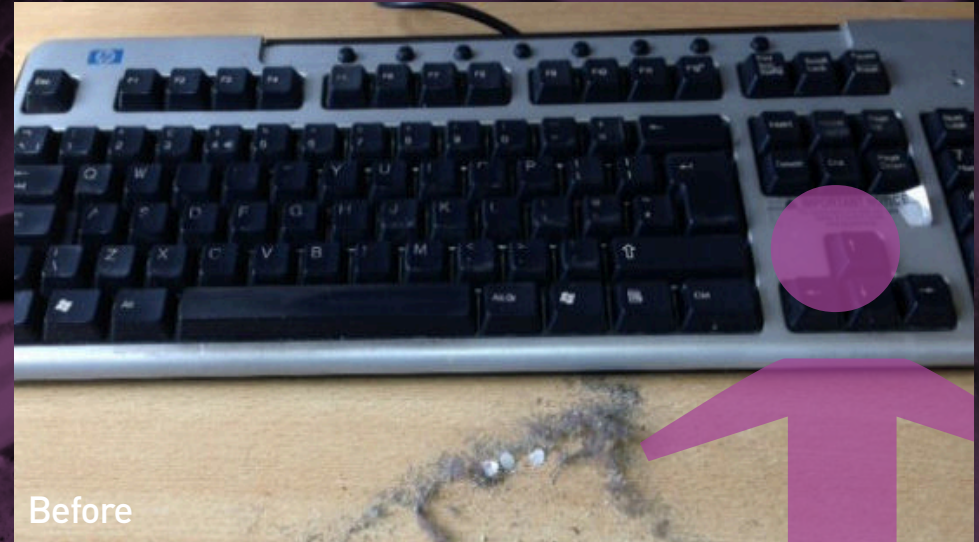


# Capital's services

## WHEN WAS THE LAST TIME YOU HAD YOUR PC'S CLEANED?



▶ **COMPUTER CLEANING**



# Unison – Computer Cleaning



## PROTECTING STAFF IN THE WORKPLACE

### THE PROBLEM

Protecting staff against illness and maintaining health & safety standards. Use of hot-desking has increased the chances of viruses spreading faster. Additionally the cleaning needs to extend the lifespan of equipment.

### CLIENT TESTIMONIAL

“ It makes a huge difference to have our PCs and telephones cleaned on a regular basis. I’m sure that we would have a far greater number of problems associated with keyboard and keypad failures if we didn’t. Apart from keeping the office looking presentable, this service is a form of preventative maintenance and one which is very cost-effective. Capital’s members of staff take their work seriously and always go about it in a highly professional manner. ”

John A. Thompson, Information Systems Manager, Comic Relief

### CHALLENGES

- Cleaning 32 offices across the country
- Up to 2000 computers, including training rooms
- Logistical planning of scheduled cleans throughout the year

### SOLUTION

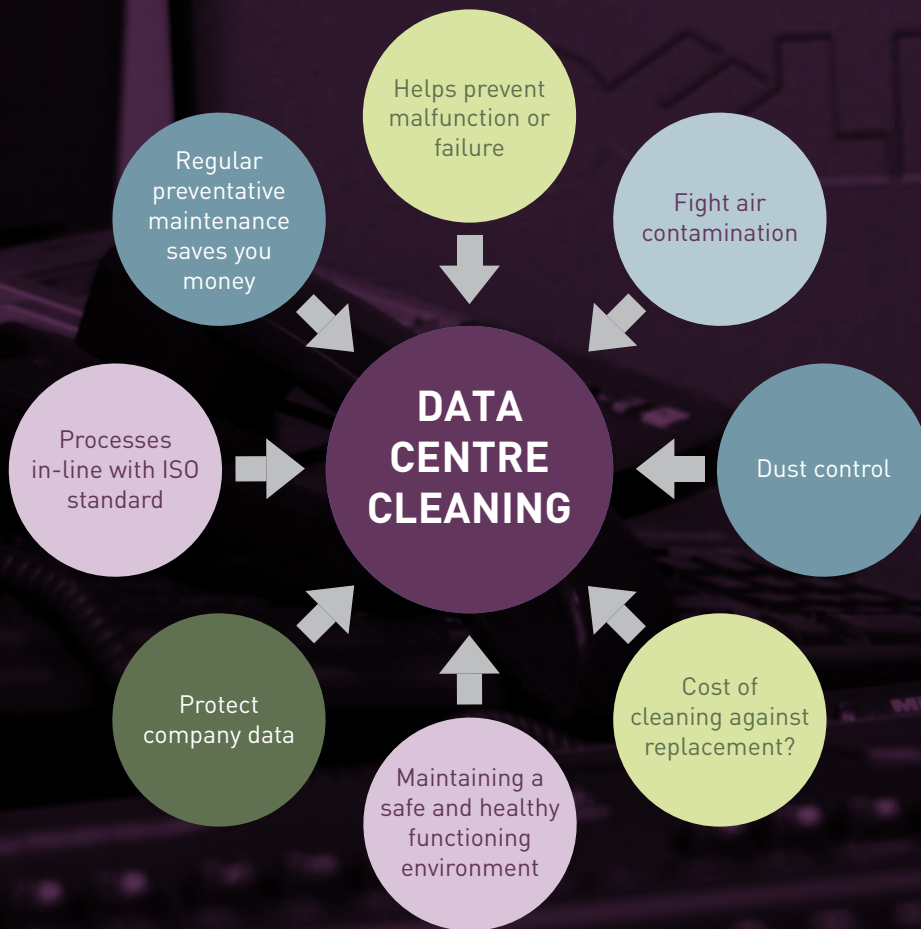
- Obtain as much access time/information in order to plan cleans and have a contingency plan
- Use the same cleaners to provide a consistent clean across the 32 sites
- Delivering a split service so training rooms are cleaned more regularly due to multiple users using hardware





# Capital's services

## WHEN WAS THE LAST TIME YOUR DATA ROOM WAS CLEANED?



▶ **DATA CENTRE CLEANING**



# John Lewis/Waitrose – Data Centre Cleaning

## MAINTAINING CORE BUSINESS FUNCTIONALITY

### THE PROBLEM

Maintaining functionality of core business assets. Data centres across the UK need to be cleaned in order to protect against failure. All aspects of the business are reliant on data storage and access.

### CLIENT TESTIMONIAL

“ The computer rooms need to be as contamination free as possible due to the high value equipment that is installed in these rooms. ”

John Dilkes, Network Infrastructure & Security  
Manager, Harrods

### CHALLENGES

- Maintaining high clean room standards
- Regularly cleaning throughout the year
- Nationwide coverage – 8 sites (Head office and distribution centres)
- Working warehouse environment

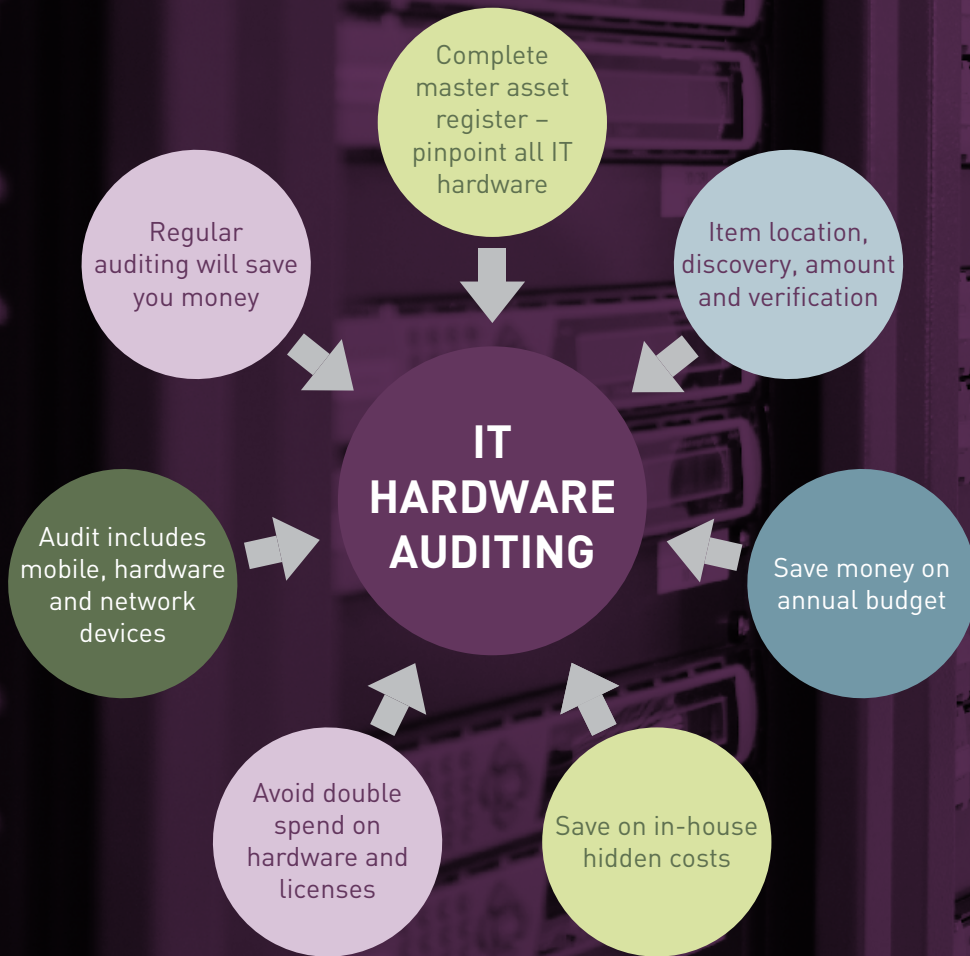
### SOLUTION

- Bespoke data centre cleaning and technical room cleaning
- Plan and schedule a year ahead of cleaning
- Schedule work to be carried outside during busy seasons, such sales and Christmas
- Abide by strict warehouse safety rules
- Specially trained staff



# Capital's Services

## CAN I SAVE MONEY WITH AN IT HARDWARE AUDIT?



▶ **IT HARDWARE AUDITING**





# Gazprom- IT Hardware Audit



## MAINTAINING CORE BUSINESS FUNCTIONALITY

### THE PROBLEM

A combination of company growth, moving location and require an external audit meant Gazprom needed to know what they had, where it was and who is it assigned to.

### CLIENT TESTIMONIAL



“ Capital arrived to do our first major audit due to large growth in our company. They came in and were really friendly and got straight down to do the work, kept in constant communication and gave feedback where necessary. When we had an issue where the office was closed they quickly arranged to have extra staff in on the other days to make sure it would be completed. ”

Tusker

### CHALLENGES

- An estimated 10,000 assets to audit
- Assets are spread across a number of sites
- Locating mobile assets

### SOLUTION

- Create a bespoke capture system
- Create a master asset register identifying all assets
- Highlight all assets on asset register
- Plan an efficient schedule for auditing
- Highlight where can be saved for future budget

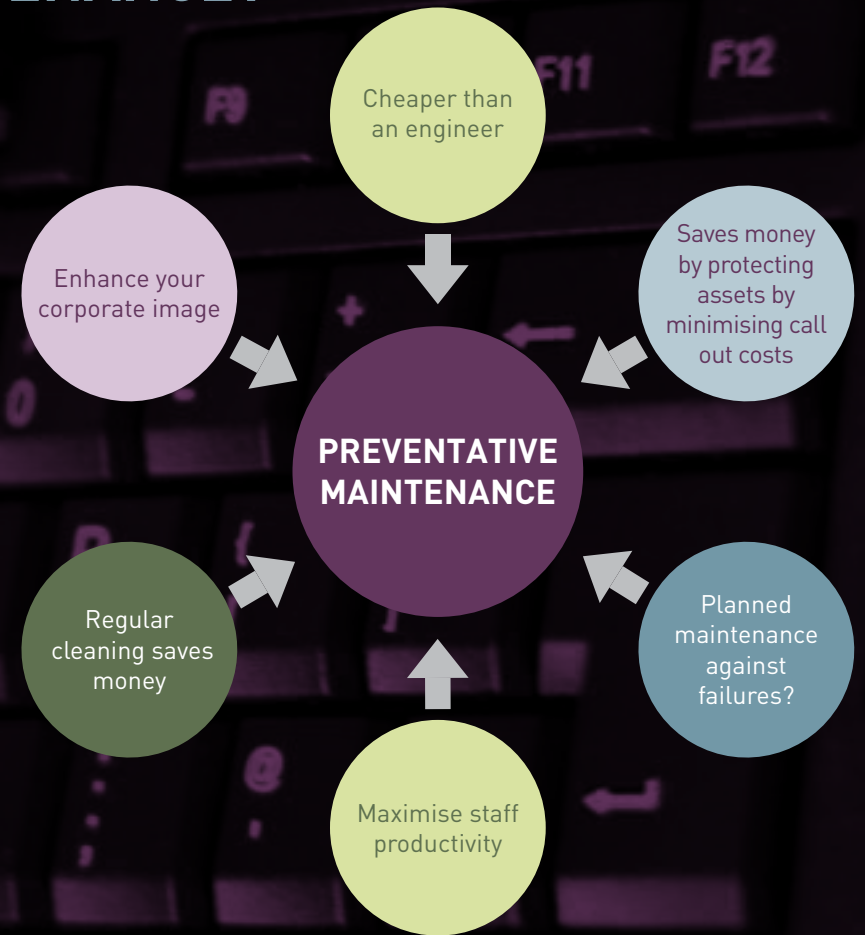


# Capital's services

## DO YOU OUTSOURCE YOUR LOW LEVEL MAINTENANCE?

### PREVENTATIVE MAINTENANCE

Preventative maintenance is a systematic process to prevent failure of equipment and facilities. It is carried out by personnel trained in low level maintenance.



▶ **PREVENTATIVE MAINTENANCE**



# National Retail Group

## MAINTAINING CUSTOMER SERVICE AND PROTECTING CORE ASSETS

### THE PROBLEM

The main problem was the build-up of dust on till drivers which caused overheating leading to failure or malfunction. Build-up of dust fibres caused fans and filters to become blocked.

### CLIENT TESTIMONIAL

“ Capital deals with the screens that get sneezed on, the crumbs that fall into keyboards, the dust that finds its way into hard drives and the handsets that harbour cold and flu germs. This makes a huge difference. Equipment is safer and more pleasant to handle and the office looks smarter. ”

Reggie Thompson, IT Support Manager, Conran Design Group

### SOLUTION

- Dust was removed by our professional teams from all fans and servers
- Majority of cleaning conducted before opening hours, tailored to our customers needs
- We played our role in maintaining the customer service of this retail group and protecting them against failure at the most crucial time

### CHALLENGES

- Removal of thick dust and fluff
- Logistical planning of over 200s store throughout the UK and Ireland
- Cleaning hundreds of till points
- Meeting high standards
- Causing as little disruption as possible



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